



### **KG Intechgra - The One Stop Shop for Medical Data Integration**

- ✓ Intune Remote Services
- ✓ Development
- ✓ Consulting Services
- ✓ BPO Services
- ✓ Training

## Introduction

Every successful business enjoys secure and uninterrupted access to information, systems and applications. At times this calls for expertise that may not be available in house. What your organization needs is the right partner, one with a customized consulting approach who excels in execution and produces the results you envisioned.

KG Intechgra is an active participant in the Healthcare Information Technology arena, where we specialize in solutions for systems interfacing and integration. KG Intechgra has acquired a large portfolio of passionate references in the medical IT community, from coast to coast.

Our team of experts delivers products and services to help clients achieve business excellence through proven technologies that are capable of meeting growing business demands. KG Intechgra LLC is the result of an alliance between the multi-faceted Indian enterprise KG Group and Oregon firm Intechgra Database Solution, Inc.

## Our Proposition

The KG Intechgra team delivers cost effective products and services targeted at creating efficiencies in healthcare IT delivery. We're not arm-waving consultants who make big promises and then deliver canned packages not suited to your clinical workflow needs. At KG Intechgra, we have the resources and expertise in the challenges of your clinical environment; we'll roll up our sleeves and get to work on solutions that meet your specific needs.

## Our Team

Our primary asset is the talent of our world-class staff. Our core staff consists of

- ✓ Database engineers
- ✓ Database administrators
- ✓ System administrators
- ✓ Developers
- ✓ Domain experts
- ✓ Security engineers

Our experience includes the design, implementation and operation of complex data enterprises. We are proud of our contributions towards systems engineering and operations.

## Benefits

- ✓ A strong portfolio of references in the medical IT community
- ✓ Unmatched quality of service
- ✓ Developed and deployed more than a hundred interfaces between practices and specialty providers like laboratories and radiologists
- ✓ Over 200 person years of accumulated experience in software development in the healthcare IT industry
- ✓ Products & services customized to meet client requirements

# Intune Remote Services

Using proven ITIL service delivery methodologies, intune provides daily monitoring, alerting and proactive support and maintenance of independent system components such as operating system, database engine and applications. Intune also provides security and business continuity/disaster recovery managed services. Tailored to the clinical environment, intune is available during business hours or 24 x 7.

## Remote Database Administration

KGI's database engineering and administrative services have a strong track record of successfully providing cost-effective database monitoring, alerting, tuning and troubleshooting. With a large team of experts on all engines, from Oracle to MS-SQL, intune provides better database administration than a hired DBA, at a fraction of the cost.

## Network/Server Monitoring

Network monitoring, alerting support and administration can be a big distraction to IT teams trying to prioritize support for key clinical applications and workflow. By inexpensively outsourcing these services to KGI, your IT team can focus on supporting what's most important to your organization, patient care.

## Intrusion Detection

The level of security expertise to effectively monitor and alert on security threats in real time is outside the budget of many healthcare organizations. Yet the need to secure PHI is paramount in today's medical environment. Intune intrusion detection services (IDS) are the answer. Monitored 24 x 7 by trained experts, intune IDS provides your organization the peace of mind that comes with knowing someone is always on the lookout for malicious behavior on your network.

## Offsite Backup

Having your organizations critical data stored offsite at a secure location provides the key element needed for business continuity in the event of almost any type of disaster. Inexpensive and secure, intune Offsite backup services include periodic recovery testing, to ensure your data are available when you need them.

## Hosted Services

Intune hosted services include hosted KGI applications as well as hosting for your organization's key applications (including EHR's). With robust facilities and expert operators who understand medical applications, KGI provides a level of industry expertise most other hosting companies envy.



# Development

KGI has over 100 developers on staff, with expertise in almost all platforms and languages. With onshore clinical know and off shore rates, KGI can provide your organization with powerful, cost-effective development resources.

## Custom Development

KG Intechgra caters to a wide variety of customers and is an expert in providing custom software that meets an organization's business needs. We have developed software across a wide spectrum of applications. Our approach spans the entire development and maintenance life-cycle – from conceptualization, requirements definition and functional specification to sunset planning.

## Data Warehousing

Most medical organizations have many different applications, from clinical to accounting and back office software. KGI can help your organization bring all of data from disparate applications into one place. With an effective data warehouse you can get the key reporting and reviews that help your business run smoother.

## Predictive Analytics/Medical Intelligence Systems

Taking the data warehouse concept a step further, KGI's predictive modeling can provide your organization with the ability to sift through numerous sources of seemingly unrelated data to aid in business and clinical decision making. These decision support systems can provide dramatic improvements in both patient care and your organization's bottom line.

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# Consulting Services

KGI's ambit of consulting services is targeted at providing healthcare organizations with solutions that meet the challenges of today's medical IT environment.

## HL7 Interfaces

With hundreds of operating interfaces that have successfully transacted millions of orders and results, it is safe to say that KGI understands interfacing like few others. Let us put that expertise to work for your organization.

## Systems Integration

Business needs constantly change and organizations are on the look out for services that allow them to maintain the highest level of quality and productivity despite these changes. Our complete system integration services allow organizations to improve efficiency and enhance productivity resulting in a greater ROI. KG Intechgra's system integration includes capacity management, architecture, design, storage planning and hardware and software integration. Our engineers integrate devices and applications of all sorts.

## EHR Consulting

KG Intechgra provides objective, expert consultation on EHR/EMR application decisions and projects. KGI does not sell any EHR/EMR applications so our unbiased candor, combined with our deep technical know-how, bridge the gap between technical and clinical expertise.

## Data Migrations

At KG Intechgra we understand that companies have to face the constant strategic, organizational or technical changes which imply repetitive modifications of their Information Systems (IS). Moving to a new application ranges from stressful to debilitating for many medical practices. KG Intechgra provides expert data conversion and migration services, applying data dictionary tools to ensure smooth transitions to new applications. We have an extensive knowledge in building data conversion and migration strategies.

# BPO Services

KGI has a complete portfolio of medial organization services, either in-house or through our network of service providers.

## Transcription

KG Intechgra's transcription service is highly efficient, cost-effective and dedicated to maintaining high levels of quality. Partnering with CPV Transcription, KG Intechgra delivers the fastest turn around times, at the best prices. All our transcription practices are HIPAA compliant. Try our transcription services and see how they compare with your current provider for speed, security and value.

## PACS Integration

PACS software is the centerpiece clinical of radiological patient care. Integrating PACS applications with the rest of a medical organization's software suite is often impossible for in-house IT teams. Let KGI take care of the difficult exercise of providing PACS HL7 and DICOM interfacing, multi-PACS support and much more.

## Other BPO Services

KGI has relationships with vendors that provide a complete spectrum of medical operation services, from staffing to receivables and cash flow services. Talk to your account representative today to find out how you can start saving money compared with your current service provider.

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# Training

KGI has extensive training facilities, with literally thousands of students every year graduating from our colleges and academies. Let us help train your staff or provide trained recruits to fill your openings. Training topics include, but are not limited to, HL7, Interfaces, Data integration methodologies and many more.

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# Backed By KG Intechgra

KG Intechgra LLC is the result of an alliance between multi-faceted Indian enterprise KG Group and Oregon firm Intechgra Database Solution, Inc.

Intechgra Database Solutions, Inc. was founded in 2004 by a core team of software engineers and database experts with a wealth of experience in medical systems integration and development. KG Group is a 70-year old conglomerate with roots in the textile industry, but has expanded into engineering, education, finance, health care, travel and entertainment. The KG group has been a part of the health care community since 1974, combined with significant experience in the Information Technology industry. Together Intechgra and KG strengthen their commitment to better health care and to improving health care outcomes.



**KGI**

*K G I n t e c h g r a*

**115 West 8<sup>th</sup> Avenue, Suite 300  
Eugene, OR 97401**

**phone: 541.687.9006**

**fax: 541.687.9492**

**toll free number: 866-687-9006**

**e-mail: [info@kgintechgra.com](mailto:info@kgintechgra.com)**

**[www.kgintechgra.com](http://www.kgintechgra.com)**