



✓ **Monitor**

✓ **Alert**

✓ **Respond**

About Intune

Intune provides constant monitoring and proper maintenance of system components such as operating system, database engine and applications.

Intune remote management is the complete solution for remote server, systems and database monitoring and administration. Intune ensures the stability and reliability of mission-critical business applications. The daily monitoring and proactive maintenance of independent system components offered by Intune help ensure business continuity.

Intune is designed to monitor, alert and support IT infrastructure for medical practices, businesses, and government organizations nationwide. Through its capability to monitor performance and growth trends of systems and database, Intune empowers organizations with the information required to plan for the future.

Intune utilizes secure and high speed network connections to manage, operate, maintain and support a customer's system on a daily basis.

Highlighted Services

- ✓ **System Tune-Ups and Assessments**
- ✓ **OS and database Updates / Upgrades**
- ✓ **System Support Services**
- ✓ **Network Security Intrusion Detection**
- ✓ **Backup and Recovery Policy Review**
- ✓ **Backup Plan and Software Configuration**
- ✓ **Systems Monitoring and Alerts**



Benefits

Minimize Cost

Hiring a resource that has the breadth of skills, and who will also document all they do for after they've gone, can be challenging and time consuming. KG Intechgra's Intune allows for readily available remote support and monitoring of system components, minimizing costs while still maintaining high levels of quality. Monitored and maintained by KG Intechgra's broadly-skilled IT staff, systems are constantly updated to ensure that performance is always at its peak. Our proactive approach stays a step ahead of potential issues.

Optimizes Business

Businesses today prefer proactive alerts over post-mortem analysis, to stay a step ahead of competition and to be quick to respond to any crisis before it escalates. This is why Intune equips businesses with alerts to take the necessary steps to minimize risks and utilize the insight gained to improve its results. With Intune, organizations gain instant control over their systems and help improve service and delivery.

Improves Performance

Organizations are on the lookout for solutions that help them deliver consistently and efficiently. Intune's remote maintenance and monitoring capabilities empower service technicians to remove performance barriers and ensure that systems are functioning at peak, providing businesses with the performance optimization they need.

Capabilities

At KG Intechgra, we create solutions with unique capabilities. With the Intune package, you get:

System Evaluation

Intune is built to keep all systems up-to-date and on the go. Intune allows performance experts at KG Intechgra analyze the operating system to identify performance blocks present within the system.

Tune-Ups

Using standards and procedures that support ease of maintenance and superior performance, Intune ensures the complete configuration and the optimally tuned operating system and database.

Continual Monitoring

The continuous monitoring of operating system, database engine and applications by Intune enhances server and database performance, ensures longer life of components, and identify areas that hinder performance.

Proactive Alerts

Proactive alerts help the team to evaluate risks and control issues even before they arise.

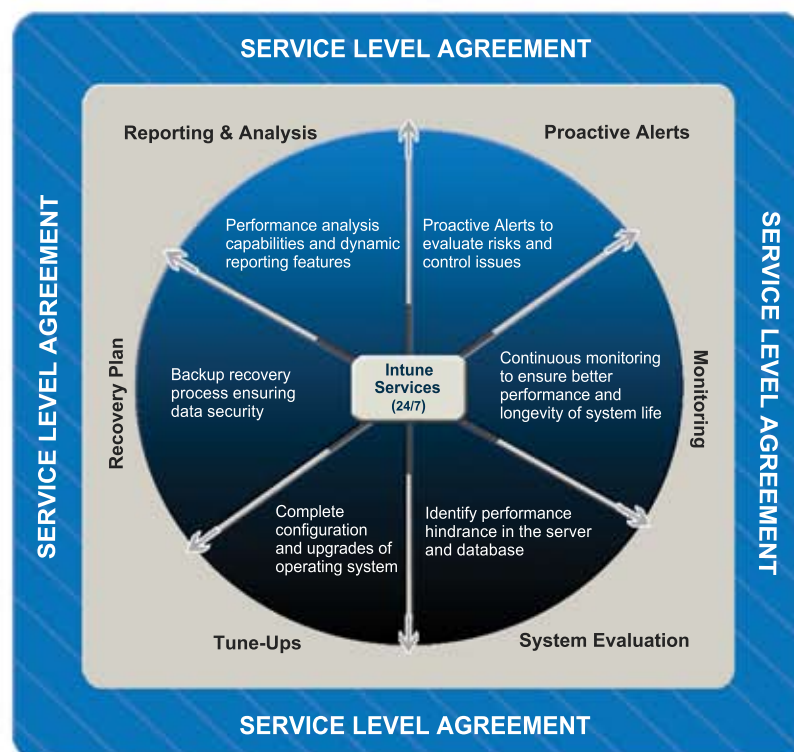
Recovery Plan

The Intune package provides a backup recovery plan which is available for single systems or the entire enterprise. The recovery plan can take into account either the existing infrastructure or can include the integration of new backup subsystems into the environment.

Regular Reporting and Analysis

Intune features analysis capabilities and dynamic reporting tools that provide information on the performance of systems and database. The regular reporting and analysis feature allows organizations to plan ahead and be better prepared for the future.

Service Delivery Process



Backed By **KG Intechgra**

KG Intechgra LLC is the result of an alliance between the multi-faceted Indian enterprise KG Group and Oregon firm Intechgra Database Solution, Inc.

Intechgra Database Solutions, Inc. was founded in 2004 by a core team of software engineers and database experts with a wealth of experience in medical systems integration and development. KG Group is a 70-year old conglomerate with roots in the textile industry, but has expanded into engineering, education, finance, health care, travel and entertainment. The KG group has been a part of the health care community since 1974, combined with significant experience in the Information Technology industry. Together Intechgra and KG strengthen their commitment to better health care and to improving health care outcomes.



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